

# High Performance Computing at ICER

## [Recent Announcements:](#)



[Rsync / Globus / Gateway network issue.](#)

HPCC Admin posted on Feb 12, 2020

We are currently experiencing issues with our network that is causing slow or broken connections to several of our login and transfer systems. We are looking into this issue and will provide updates as available. Update 2/12/20 1:20pm The issue is currently resolved. We will be monitoring our network for further issues.



[Possible Quota Mismatch](#)

Chun-Min Chang posted on Feb 12, 2020

Currently our home file system check quota function will sometimes cause a users directory to have an incorrect quota. If you see this please open a ticket and we will work with you to temporarily increase your quota. We continue to work with our vendor to correct this issue.



[UPDATED: Partial Storage Outage on Saturday, February 8th at 8:00PM](#)

Steven Ford posted on Jan 20, 2020

UPDATE (9:52 PM): The maintenance is complete and filesystems are remounted on the gateways UPDATE: This outage is now scheduled for February 8th On Saturday, February 8th, there will be a partial outage of HPCC storage starting at 8:00PM. This outage will begin with rolling reboots of all gateways and will interrupt storage access on the login gateways and rsync gateway only. This may cause 'cannot chdir to directory' errors when connecting to the HPCC....

[See More ...](#)

## Obtaining HPCC accounts

Accounts must be requested by a MSU faculty member by filling out [this form](#) and existing MSU IDs are required. More information at <https://icer.msu.edu/users/getting-started>

## Buy-in options

If you want to have priority access to our clusters, you can [purchase buy-in nodes](#).

## Questions?

If you have questions and couldn't find answers in this documentation, please [submit a ticket](#).

## Walk-in helpdesk hours

Monday and Thursday, 1-2pm, Biomedical & Physical Sciences Building, Room 1440

## Registration for HPCC workshops

Our monthly workshops cover introductions to Linux, HPCC, and some popular software tools. Check out our [training website](#).

## Acknowledgements

We encourage HPCC users to acknowledge iCER/MSU in publications arising from simulations performed on our resources. Let us know that we have been referenced, and we will link to your publication on our publication site, which will further increase the visibility of your work. A sample statement can be: "This work was supported in part through computational resources and services provided by the Institute for Cyber-Enabled Research at Michigan State University."

